



Additional payment terms

World Horse Transport BV is a service company in the field of complete professional logistics in the field of horses, for both private and business customers. In order to make a calculation as attractive as possible to our customers, we have the following conditions for payments for our services:

For other and Generally Applicable (payment) Terms and Conditions please see our company details page at www.horsetransport.world.

General transports:

Daily National and International transports must be credited to one of our bank accounts within 7-14 days, unless stated otherwise on the invoice, or agreed otherwise.

Co-loadings:

Unfortunately it sometimes happens that a co-loading is cancelled by one of our customers, as a result of which it is suspended and 'co-loaders' are disadvantaged. To prevent this, all co-loadings must be paid directly by bank or direct debit.

Reservations:

Depending on the time of booking and the size of the transport, a reservation percentage of the invoice amount may be requested. This may have to do with advance booking and payment of e.g. ferry services.

When co-loadings are booked on a longer term, not full payment, but a percentage of the invoice amount will be requested.

Debtor number and account:

If you are a frequent user of our services, you can request a debtor number. To request a debtor number, please send an email to administration@horsetransport.world.

Cancellation:

In case of cancellation of a co-loading, the full invoice amount remains in force. This has to be paid within the set period of time. Reserved transports can be cancelled with a veterinarian's declaration, at least 48 hours in advance. In case of late cancellation, the full invoice amount remains in force.

Late payment:

In case of late payment of an invoice, we have the right to cancel all discounts granted and therefore the full invoice amount, without any discounts, immediately due and payable. All costs incurred to enforce collection are for the account of the client.

Payment Collection

Once a collection authorisation has been issued, the client must ensure an adequate bank balance. In the event of a reversal of a collection order and consequently a reversal of the invoice amount, we have the right to cancel all discounts granted and therefore to make the full invoice amount immediately due and payable without any discounts. All costs incurred to enforce collection shall be for the account of the client.

All our payment conditions are based on a lower rate for you as a user. In this way we can continue to quote competitive rates and calculate them for you. We no longer need to pre-finance the high costs that have become commonplace in the transport sector at the moment, which means a lower cost price for you.